

## **INCOME TAX GAZETTED OFFICERS' ASSOCIATION , WB UNIT** Aayakar Bhavan, 6<sup>th</sup> Floor, Room No. 28, P - 7, Chowringhee Square, Kolkata - 700 069

President : Mrinal Kanti Chanda	General Secretary : Bhaskar Bhattacharya
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Date: 18.03.2013

To The Chief Commissioner of Income Tax-I, Kolkata, Kolkata

Sir,

Sub: Difficulties faced in scrutiny assessment and processing of time barring returns in AST Module

This is to bring to your kind notice that the AST module is not functioning properly with the expected speed. As you are aware that all the scrutiny assessments are to be entered in AST module and as such it is expected that at the fag end of the financial year the speed of the AST module should reach to its highest level so that the assessments/processing can be completed hustle free. But in the contrary, the same has gone down to such an extent that completion of one assessment or processing of a single return in AST is taking more than half an hour time. Moreover, printing of computation sheet or notice u/s.148 (after getting necessary approval on-line) are getting hindered very frequently. Apart from these the ITD connection goes off intermittently causing serious difficulties in working under AST module.

2. Another difficulty being faced by the officers is problem regarding PAN transfer. This has become a perpetual problem. Like previous years this year also thousands of PANs are lying pending for transfer from one jurisdiction to the other. Reports are coming from our members working in fields that they have requested for such transfer on line long back but the required migrations are yet to be effected.

3.In view of the above, you are requested to take up the matter with DGIT(Systems), New Delhi immediately and issue necessary instruction so as to enable the field officers to complete assessment/processing of all time barring returns. Considering the time barring factor, approval for off-line TMS may be accorded immediately for processing of time barring returns where the same cannot be done for various reasons such as non-migration of PANs, invalid PANs etc. As

very little time is left to decide over the issue, your early intervention is solicited in this regard else our members will not be held responsible for non completion of assessment or processing of the time barring returns in AST due to the above system failure.

Yours faithfully, sd/-(Bhaskar Bhattacharya) <u>General Secretary</u>